

# Comfort Glow,

# EF5708 Freestanding Electric Fireplace

## Installation Instructions and Homeowner's Manual

WARNING! IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.



Comfort Home Products, Inc. 12256 William Penn Hwy, Suite A Huntingdon, PA 16652 Made in China Printed in China

## FOR YOUR SAFETY

DO NOT STORE
OR USE GASOLINE OR
OTHER FLAMMABLE VAPORS
OR LIQUIDS
IN THE VICINITY OF THIS OR
ANY OTHER APPLIANCE

COMFORT GLOW PHONE NUMBER: (814) 643-1775 http://www.worldmkting.com

ANSI/UL 1278. MOVABLE AND WALL-OR CEILING HUNG ELECTRIC ROOM HEATERS

INSTALLER: DO NOT DISCARD THIS MANUAL - LEAVE FOR HOME OWNER CUSTOMER: PLEASE RETAIN THIS MANUAL FOR FUTURE USE

# **TABLE OF CONTENTS**

# PLEASE READ THE INSTALLATION & OPERATIONS INSTRUCTIONS BEFORE USING THIS APPLIANCE

IMPORTANT: Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

INSTALLATION INSTRUCTIONS	
GENERAL	3
LOCATING YOUR ELECTRIC FIREPLACE	4
CLEARANCE TO COMBUSTIBLES	4
ELECTRICAL CONNECTIONS	4
ELECTRICAL SPECIFICATIONS	4
OPERATING INSTRUCTIONS	
ON/OFF SWITCH	5
HEATER CONTROLS	5
SERVICE INSTRUCTIONS	
REPLACING LIGHT BULBS	6
GLASS INFORMATION	6
MAINTENANCE OF MOTORS	6
CLEANING INSTRUCTIONS	6
INSTRUCTIONS FOR POWER	7
SPECIFICATIONS	7
REPLACEMENT PARTS LIST	2

#### IMPORTANT SAFETY INSTRUCTIONS

#### PLEASE RETAIN THIS USER'S GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to person, including following:

- 1. Read all instructions before using this appliance.
- 2. This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The grill directly in front of the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet from the front of the unit.
- 3. CAUTION: Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- 4. Always unplug heater when not in use.
- 5. Do not operate any fireplaces with a damaged cord or plug or after the heater has malfunctioned, or if the fireplace has been dropped or damaged in any manner. Take the fireplace to a authorized service facility for examination, electrical or mechanical adjustment or repair.
- 6. Do not use outdoors.
- 7. This fireplace is not intended for use in bathrooms, laundry areas or similar indoor locations. Never locate the fireplace where it may fall into a bathtub or other water container.
- 8. Do not install the fireplace directly on carpet or a similar surface, which may restrict air circulation beneath the unit.
- 9. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or the like. Arrange cord away from traffic areas and where it will not be tripped over
- 10. To disconnect fireplace, turn controls to the off position and remove plug from outlet.
- 11. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause electric shock, fire or damage to the appliance.
- 12. To prevent fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces,

such as a bed, where openings may become blocked.

- 13. **CAUTION:** This appliance gets hot and it contains internal parts that could arc or spark. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored. This electric fireplace should not be used as a drying rack for clothing. Also, do not have Christmas stockings or decorations hung on or near it.
- 14. Do not modify this fireplace. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- 15. Avoid the use of an extension cord because it may overheat and cause a fire hazard. However if you must use an extension cord, the cord shall be 16 AWG, 1875 Watts.
- 16. Do not burn wood or other materials in this fireplace.
- 17. Do not strike fireplace glass.
- 18. Always use a certified electrician should new circuits or outlets been required.
- 19. Always use properly grounded, fused, and polarized outlets.
- 20. Always use ground fault protection where required by electrical code.
- 21. Always disconnect power before performing any cleaning, maintenance or relocation of the fireplace.
- 22. When transporting or sorting the fireplace and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.
- 23. Do not plug this product into a receptacle controlled by a wall switch or dimmer.
- 24. Do not exceed recommended bulb wattage. Using a higher wattage bulb could create a fire hazard or cause damage to your electric fireplace.
- 25. **SAVE THESE INSTRUCTIONS**.



WARNING: Procedures and techniques, which, if not carefully followed, will expose the user to the risk of serious injury, illness or death.



WARNING: Procedures and techniques, which, if not carefully followed, will result in damage to the equipment or personal property or may cause personal injury.

**WARNING**: This is a 1500 watt heater and parts become hot when in use. Be sure to maintain a personal distance and keep any combustible material at least three (3) feet away from the front of the heater. The area directly behind, around and under the heater must be clear and free of any obstructions.

#### KEEP CHILDREN AND PETS AWAY FROM HEATER AND CONTROLS

#### LOCATING YOUR ELECTRIC FIREPLACE

Your new freestanding electric fireplace may be installed virtually anywhere in your home. However, when choosing a location for your new electric fireplace, ensure that the general instructions are followed. For best results, install the electric fireplace out of direct sunlight.

#### **CLEARANCE TO COMBUSTIBLES**

#### **ELECTRICAL SPECIFICATIONS**

Back0"/0mm Sides0"/0mm Floor0"/0mm	Voltage120 VAC/60Hz Total Amps11.3 Amps Total Watts1500 Watts
Top24"/610mm Front36"/915mm	Heater Ratings1400 Watts (+5%, -10%)

#### **ELECTRICAL CONNECTION**

A 15 AMP, 120 Volt, 60Hz circuit with a properly grounded outlet is required. Preferably, the heater will be on a dedicated circuit. Other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the heater is in operation. The unit comes standard with a 6' (1828mm) long three wire cord exiting from the rear of the fireplace. Plan the installation to avoid the use of an extension cord. If an extension cord must be used, it must be a minimum 16 AWG three wire with grounding type plug connector and rated no less than 1900 Watts.



WARNING: Electrical outlet wiring must comply with local building codes and all other applicable regulations to reduce the risk of fire, electrical shock and injury.

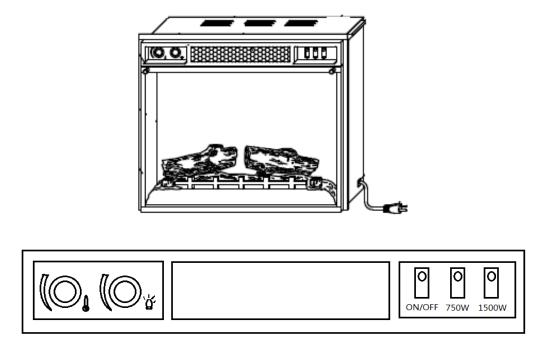


WARNING: Do not use this fireplace if any part of it has been under water. Immediately call a qualified service technician to inspect the fireplace and replace any part of the electrical system if necessary.

# **OPERATING INSTRUCTIONS**

**Note:** Ensure the circuit breakers for the power supply are turned on.

The controls are located behind two small flapping doors on the upper front of firebox. Push the lower end of the flapping door to reach controls. Thermostat knob and flame dimmer is located on the left side while the power on/off, and heat setting switches are located on the right side.



ON/OFF: Press this button for main power and flame effect. The indicator light will turn on.

750W: For low heat function - Press this switch while the ON/OFF switch is in the ON position for low heat. The indicator light will turn on.

1500W: For high heat function - Press this switch while the ON/OFF switch and the 750W switch are in the ON position for high heat. The indicator light will turn on.

Temperature Control: To adjust the temperature to your individual requirements, turn the temperature control dial (the dial on the left) to the right (clockwise) to increase the desired temperature and to the left for lower temperature. This temperature control dial can only be used while the ON/OFF switch and 750W & 1500W switches are in the ON position. When the heater reaches the desired temperature the heater and 750W/1500W indicator light will turn off. Adjust this knob to restart the heater.

Dimmer Control Knob: Turn the dimmer dial (the dial on the right) clockwise or counter-clockwise to get the desired flame intensity. The dimmer switch can only be used when the ON/OFF switch is in the ON position.

Note: When the ON/OFF switch is turned OFF, all other heater functions will stop even though the other switches may be in the ON position.

# SERVICE INSTRUCTIONS



WARNING: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.



WARNING: Do not exceed 40 Watts per light bulb. Use of a higher rated bulb may result in a fire causing property damage and personal injury.

#### **REPLACING LIGHT BULBS**

There are two (2) 40W Type B-10 light bulb located under the log set bed. Remove the front glass screen by unscrew the two screws on the top. Then remove another two screws on the log ember. Take out the ember to access dead bulbs.



CAUTION: The bulb in your unit can become extremely hot.
Allow at least 15 minutes between turning off the unit and removing the light bulb to

avoid hot bulb coming in contact with the skin.

Loosen and remove burnt out bulb, replace with 40W Type B-10 bulb.





#### **MAINTENANCE OF MOTORS**

The motors used on both blower fan and flame simulator assembly are prelubricated for the extended warranty of the motor, no further lubrication is required. However, periodic cleaning/vacuuming of the fan/heater unit is recommended.

CAUTION: Even though the glass is safety glass it may break if bumped, struck or dropped. Care must be taken when handling the glass.

#### **GLASS INFORMATION**

- 1. Under no circumstances should this product be operated with missing or broken glass.
- 2. Do not strike or slam the glass.
- 3. Do not use abrasive cleaners to clean the glass.

CAUTION: Wait until the unit has completely cooled before attempting any cleaning.

#### **CLEANING**

To clean the unit, first turn off controls on unit and unplug unit from power source.

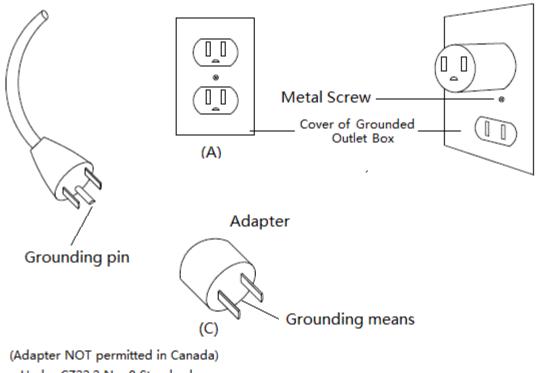
To clean the glass door: remove dust with clean dry cloth or to remove finger prints and other marks clean glass with clean damp cloth. Do not use abrasive cleaners or spray liquids on glass door surfaces.

Metal and metal painted parts should be cleaned with clean damp cloth only. Do not use abrasive cleaners or spray liquids on this surface

# INSTRUCTIONS FOR POWER

This heater is for use on 120 volts only. The cord has a plug as shown at (A) in the following figure. An adapter as shown at (C) is available for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

WARNING: Before servicing this heater be sure to unplug heater from wall outlet. Do not only turn off heater from the main "ON/OFF" switch, be sure to unplug this heater



Under CZ22.2 No. 0 Standard

#### **SPECIFICATIONS:**

**MODEL: EF5708** 

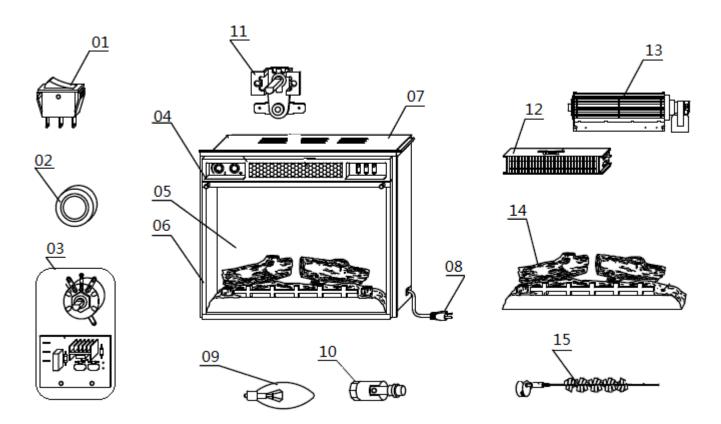
VOLTAGE: 120V/60HZ TOTAL AMPS: 11.3 AMPS **TOTAL WATTS: 1500W** 

HEATING RATINGS: 1400W (+5%, -10%)

DIMENSIONS, INCHES (H X W X D) FIREPLACE: 26.18 X 31.89 X 11.81

CARTON: 29 X 35 X 15

# **REPLACEMENT PARTS LIST**



ITEM	DESCRIPTION	OEM
01	Rocker Switches	NDF-120N/53
02	Knob	NDF-120N/78
03	Flame Adjusting Device	NDF-120/60,105
04	Flapping Door	NDF-120/12
05	Flame Screen	NDF-120/23
06	Glass Screen	NDF-120/15
07	Firebox Cabinet	NDF-120/37
08	Power Cord/Plug	NDF-120/89
09	Bulb	NDF-120/96
10	Bulb Socket	NDF-120/97
11	Thermostat Control Device	NDF-120/79
12,13	Blower/Heater Assembly	NDF-120/80,82,36,81,57
14	Log Set	NDF-120/02,03,04,05,06
15	Flame Generator Assembly	NDF-120/43,44,68,69